| 4.7.3 | | | FCC Form 481 |
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| | | | OM8 3060-0986 |
| | m 481 - Carrier Annual Reporting | | OMB 3060-0819 |
| Data Co | llection Form | | Avg. Burden Estimate per Respondent: 20 Hours |
| <010> | Study Area Code 429021 | | |
| <015> | Study Area Name Easy Telepl Easy Telephone Services Compar | у | |
| <020> | Program Year 2014 | | |
| <030> | Contact Name: Person USAC should contact with questions about this data Joseph Fern | andez | |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> 352-233-2 | 2717 | |
| <039> | NAC SCRIPT AND SACRED | ez.compliance@easytelephoneservices. | com |
| | | | |
| | | | 54.313 54.422 Completion Completion |
| ANNUA | L REPORTING FOR ALL CARRIERS | | Required Required |
| <100> | Service Quality Improvement Reporting | (complete attached worksheet) | (check box when complete) |
| <200> | Outage Reporting (voice) | (complete attached worksheet) | |
| <210> | < check box if no outages to rep | | |
| | | | |
| <300> | Unfulfilled Service Requests (voice) | | |
| <310> | Detail on Attempts (voice) | (attach descriptive document) | |
| <320> | Unfulfilled Service Requests (broadband) | | |
| <330> | Detail on Attempts (broadband) | (attach descriptive document) | |
| | | | |
| <400> | Number of Complaints per 1,000 customers (voice) | | |
| <410> | Fixed | | |
| <420> | Mobile | | |
| 222 | Number of Complaints per 1,000 customers (broadband) | | all lilling |
| <440> | Fixed | | |
| <450> | Mobile | | |
| -F00- | Sanisa Ovalita Standards 9 Santa and Data at a D. La Santa line | Market and the second | |
| <510> | Service Quality Standards & Consumer Protection Rules Compliance | | |
| | Functionality in Emergency Situations | (attached descriptive document) | |
| <610> | runctionality in emergency situations | (check to indicate certification) | |
| | Company Price Offerings (voice) | (attached descriptive document) | |
| | Company Price Offerings (voice) | (complete attached worksheet) (complete attached worksheet) | |
| <800> | Operating Companies and Affiliates | (complete attached worksheet) | Attitititi |
| | Tribal Land Offerings (Y/N)? | (if yes, complete attached worksheet) | |
| | Voice Services Rate Comparability | (check to indicate certification) | |
| <1010> | | (attach descriptive document) | |
| | Terrestrial Backhaul (Y/N)? | (if not, check to indicate certification) | |
| <1110> | | (complete attached worksheet) | |
| <1200> | Terms and Condition for Lifeline Customers | (complete attoched worksheet) | |
| | Price Cap Carriers, Proceed to Price Cap Additional Documentation | n Worksheet | |
| | Including Rate-of-Return Carriers affiliated with Price Cap Local Exch | | |
| <2000> | | (check to indicate certification) | |
| <2005> | | (complete attached worksheet) | |
| | Date of Datum Carriers Described - BOD Additional Date | - Washahaa | |
| <3000> | Rate of Return Carriers, Proceed to ROR Additional Documentation | CONT. | Millian |
| <3005> | | (check to indicate certification) (complete attached worksheet) | |
| | | leauthers attached worksheet) | 61111111111 |

| (100) Service Quality Improvement Reporting Data Collection Form | | FCC Form 481 OMB Control No. 3060-0980 OMB Control No. 3060-0819 July 2013 | | |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|--|--|
| <010> | Study Area Code | 429021 | | |
| <015> | Study Area Name | Easy Telephone Services Company | | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Joseph Fernandez | | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 352-233-2717 | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jfernandez.compliance@easytelephoneservices.com | | |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) | | |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no) | | |
| <112> | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. | Name of Attached Document (.pdf) | | |
| <113> <114> <115> | Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality | | | |
| <116> | How (USF) was used to improve service quality How (USF) was used to improve service coverage | | | |
| <117> | How (USF) was used to improve service capacity | | | |
| <118> | Provide an explanation of network improvement targets not met in the prior calendar year. | | | |

| (200) Service Outage Reporting (Voice) | |
|----------------------------------------|--|
| Data Collection Form | |
| | |

FCC Form 481

OMB Control No. 3060-0986

OMB Control No. 3060-0819

July 2013

| <010> | Study Area Code | 429021 | | | | |
|-------|-----------------------|--------------------------------------------------|------------------|--------------|-------------------------------------------------|--|
| <015> | Study Area Name | Easy Telephone Services Company | | | | |
| <020> | Program Year | 2014 | | | | |
| <030> | Contact Name - Person | USAC should contact regarding this data | Joseph Fernandez | | | |
| <035> | Contact Telephone Nur | mber - Number of person identified in data lin | e <030> | 352-233-2717 | | |
| <039> | Contact Email Address | - Email Address of person identified in data lin | e <030> | | jfernandez.compliance@easytelephoneservices.com | |

| <a> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <c1></c1> | <c2></c2> | <d></d> | <e></e> | <f></f> | <g></g> | <h></h> |
|-----------------------------|----------------------|----------------------|--------------------|--------------------|---------------------------------|------------------------------|------------------------------------------|---------------------------------------------------------|-----------------------------------------------------------------|------------------------------|----------------------------|
| NORS Reference Number | Outage Start Date | Outage Start Time | Outage End Date | Outage End Time | Number of Customers Affected | Total Number of Customers | 911 Facilities Affected (Yes / No) | Service Outage Description (Check all that apply) | Did This Outage Affect Multiple Study Areas (Yes / No) | Service Outage Resolution | Preventative Procedures |
| | | | | | | | | | | | |
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| 00) Operating Companies and Affiliates ta Collection Form | | FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013 |
|---------------------------------------------------------------------------------|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <010> Study Area Code 429021 | | |
| <015> Study Area Name Easy Telephone Services Company | | |
| c020> Program Year 2014 | | |
| c030> Contact Name - Person USAC should contact regarding this data | Joseph Fernandez | |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 352-233-2717 | |
| contact Email Address - Email Address of person identified in data line <030> | jfernandez.compliance@eas | ytelephoneservices.com |
| <810> Reporting Carrier Easy Telephone Services Company dba Easy | / Wireless | |
| 811> Holding Company | | |
| :812> Operating Company | | |
| <a1></a1> | <a2></a2> | <a3></a3> |
| Affiliates | SAC | Doing Business As Company or Brand Designation |
| 0.4254(3.530) | AZIONO: | 14 (1901) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 (1904) 1 |
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| | bal Lands Reporting lection Form | | FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013 |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|-------------------------------------------------------------------------------|
| <010> | Study Area Code | 429021 | |
| <015> | Study Area Name | Easy Telephone Services Company | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Joseph Fernandez | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 352-233-2717 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jfernandez.compliance@easytelephoneservices.com | m |
| <910> | Tribal Land(s) on which ETC Serves | | |
| <920> | Tribal Government Engagement Obligation | Name of Attached Document (.pdf) | |
| | If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes: | | |
| <921> | (Yes | lect 5,No, A) | |
| <922> | Feasibility and sustainability planning; | | |
| <923> | Marketing services in a culturally sensitive manner; | | |
| <924> | Compliance with Rights of way processes | | |
| <925> | Compliance with Land Use permitting requirements | | |
| <926> | Compliance with Facilities Siting rules | | |
| <927> | Compliance with Environmental Review processes | | |
| <928> | Compliance with Cultural Preservation review processes | | |
| | | | |

| | o Terrestrial Backhaul Reporting ection Form | | FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013 |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------------------------|
| <010> | Study Area Code | 429021 | |
| <015> | Study Area Name | Easy Telephone Services Company | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Joseph Fernandez | |
| <035> | Contact Telephone Number - Number of person identified in data | line <03 352-233-2717 | |
| <039> | Contact Email Address - Email Address of person identified in data | line <0: jfernandez.compliance@easytelephoneservices.com | |
| <1120> | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) | | |
| <1130> | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) | | |
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| (1200) Te Lifeline | erms and Condition for Lifeline Customers | | | FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|---------------------------------------------------------|--------------------------------------------------------------------|
| Data Coll | ection Form | | | July 2013 |
| <010> | Study Area Code | | 429021 | |
| <015> | Study Area Name | F | asy Telephone Services Company | |
| <020> | Program Year | | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Jo | seph Fernandez | |
| <035> | Contact Telephone Number - Number of person identified in data li | | 352-233-2717 | |
| <039> | Contact Email Address - Email Address of person identified in data I | | jfernandez.compliance@easytelepho | neservices.com |
| <1210> <1220> | Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website | N HTTP_ | ame of attached document (.pdf) www.myeasywireless.com | |
| | Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | or | | |
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | x | | |
| <1222> | Details on the number of minutes provided as part of the plan, | x | | |
| <1223> | Additional charges for toll calls, and rates for each such plan. | x | | |

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| | ice Cap Carrier Additional Documentation | | FCC Form 481 |
|------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Data Col | ection Form | | OM8 Control No. 3060-0986 |
| ncluding | Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers | | OMB Control No. 3060-0819 July 2013 |
| CONT. WAY | | | - |
| <010> | Study Area Code | 429021 | |
| <015> | Study Area Name | Easy Telephone Services Company | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Joseph Fernandez | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 352-233-2717 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jfernandez.compliance@easytelephoneservices.com | |
| CHECK ti | e boxes below to note compliance as a recipient of Incremental Connect America P support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the | hase I support, frozen High Cost support, High Cost support to offset ac e information reported on this form and in the documents attached be | Control of the contro |
| | Incremental Connect America Phase I reporting | | |
| <2010> | 2nd Year Certification (47 CFR § 54.313(b)(1)) | | |
| <2011> | 3rd Year Certification (47 CFR § 54.313(b)(2)) | | |
| | | | |
| | Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) | | |
| <2012> | 2013 Frozen Support Certification | | |
| <2012> <2013> | 2013 Frozen Support Certification 2014 Frozen Support Certification | | |
| <2012> <2013> <2014> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification | | |
| <2012> <2013> | 2013 Frozen Support Certification 2014 Frozen Support Certification | | |
| <2012> <2013> <2014> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification | | |
| <2012> <2013> <2014> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification | | |
| <2012> <2013> <2014> <2015> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) | | |
| <2012> <2013> <2014> <2015> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband | | |
| <2012> <2013> <2014> <2015> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) | | |
| <2012> <2013> <2014> <2015> <2016> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification | | |
| <2012> <2013> <2014> <2015> <2016> <2017> <2018> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification | | |
| <2012> <2013> <2014> <2015> <2016> <2017> <2018> <2019> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification | ent | |
| <2012> <2013> <2014> <2015> <2016> <2017> <2018> <2019> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, | | |
| <2012> <2013> <2014> <2015> <2016> <2017> <2018> <2019> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313{d}} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313{e}} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipie | | |
| <2012> <2013> <2014> <2015> <2016> <2017> <2018> <2019> | 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipie of CAF Phase II support shall provide the number, names, and addresses of | | |

| <015> 5 | | A BRIDGE HARRY SAFE AND | | OMB Control No. 3060-0819 July 2013 |
|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|----------------------|-------------------------------------------|
| <015> 5 | Study Area Code | 429021 | | |
| <020> P | Study Area Name | Easy Telephone Services Company | | |
| | Program Year | 2014 | | |
| | Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person Identified in data line <030> | Joseph Fernandez 352-233-2717 | | |
| - | Contact Ernall Address - Email Address of person identified in data line <030> |] fernandez.compliance@easytelephoneservices.com | | |
| CHECK the | boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)(2). I further certify that th | tt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attack. | | al reporting requirements set forth in 47 |
| P | Progress Report on 5 Year Plan | | | |
| | Milestone Certification (47 CFR \S 54.313($f(1)(i)$) Please check this box to confirm that the attached PDF, on line 3012, | Name of Attached Document Listing Required Information | | |
| n a | contains the required information pursuant to § \$4.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | | | |
| (3013) is (3014) if | Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance | Name of Attached Document Listing Required Information | (Yes/No) (Yes/No) | |
| (3015) E | requires: Electronic copy of their annual RUS reports (Operating Report for Felecommunications Borrowers) | | | |
| (3016) P | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | | |
| (3017) | f the response is yes on line 3014, attach your company's RUS annual | | | |
| | report and all required documentation If the response is no on line 3014, is your company audited? | Name of Attached Document Listing Required Information | (Yes/No) | |
| | if the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains | | | |
| | Either a copy of their audited financial statement; or (2) a financial report | | | |
| | n a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | | |
| | Management letter issued by the independent certified public accountant that performed the company's financial audit. | | | |
| (3022) C in | If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications | | | |
| (3023) U | Borrowers, Underfying information subjected to a review by an independent certified public accountant | | | |
| | Underlying information subjected to an officer certification. | | | |
| (3025) P | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | | |
| (3026) A | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | | |

| Certification - Reporting Carrier | FCC Form 481 |
|-----------------------------------|---------------------------|
| Data Collection Form | OMB Control No. 3060-0986 |
| | OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 429021 | | |
|-------|---------------------------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|--|
| <015> | Study Area Name | Easy Telephone Services Company | | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person USAC should contact regarding this data | | seph Fernandez | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | | 352-233-2717 | |
| <039> | Contact Email Address - | Email Address of person identified in data line <030: | jfernandez.compliance@easytelephoneservices.com | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| certify that I am an officer of the reporting carrier; my responsibility eciplents; and, to the best of my knowledge, the information report | [1912] [[[18] [18] [[18] [[[18] [[18] [[18] [[18] [[18] [[18] [18] [18] [18] [18] [18] | ing requirements for universal service support |
|----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|------------------------------------------------|
| Name of Reporting Carrier: Easy Telephone Services Company dba E | asy Wireless | |
| Signature of Authorized Officer: | | Date 10/15/2013 |
| Printed name of Authorized Officer: Joseph-Pernandez | | |
| Title or position of Authorized Officer: President | | |
| Telephone number of Authorized Officer: 352-233-2717 | | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: | 10/15/2013 |

| Certification - Agent / Carrier | FCC Form 481 |
|---------------------------------|---------------------------|
| Data Collection Form | OMB Control No. 3060-0986 |
| | OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 429021 | | | |
|-------|---------------------|-------------------------------------------------|---------------|------------------------------------------------|--|
| <015> | Study Area Name | Easy Telephone Services Company | | | |
| <020> | Program Year | 2014 | | | |
| <030> | Contact Name - Per | son USAC should contact regarding this data | Joseph Fe | rnandez | |
| <035> | Contact Telephone | Number - Number of person identified in dat | a line <030> | 352-233-2717 | |
| <039> | Contact Email Addre | ess - Email Address of person identified in dat | ra line <030> | fernandez.compliance@easytelephoneservices.com | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| I certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; r agent; and, to the best of my knowledge, the reports an | my responsibilities include ensuring the accuracy of the ann | it the information reported on behalf of the reporting carrier nual data reporting requirements provided to the authorized |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Name of Authorized Agent: | | |
| Name of Reporting Carrier: | | |
| Signature of Authorized Officer: | | Date: |
| Printed name of Authorized Officer: | | |
| Title or position of Authorized Officer: | | |
| Telephone number of Authorized Officer: | | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: | 10/15/2013 |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Aut | horized to File Annual Reports for CAF or LI Recipient | s on Behalf of Reporting Carrier |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| 선생님이 가득하는 사람이 아내는 아이들 가장 하고 있었다. 그 그 아이들이 아니는 | orized to submit the annual reports for universal service suppo eporting carrier; and, to the best of my knowledge, the inform | The branch of the first transfer that the same is the same of the same of the same is the same of the same of |
| Name of Reporting Carrier: | | |
| Name of Authorized Agent or Employee of Agent: | | |
| Signature of Authorized Agent or Employee of Agent: | | Date: |
| Printed name of Authorized Agent or Employee of Agent: | | |
| Title or position of Authorized Agent or Employee of Agent | | |
| Telephone number of Authorized Agent or Employee of Age | ent: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: | 10/15/2013 |

| 3005a) Opera | ting Report for Privately-Held Rate of Return C | arriers | | | FCC Form 481 | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|-------------------------|----------------------------------------|------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Balance Sheet | - Data Collection Form | | | | OMB Control No. | 3060-0986 |
| | | | | | OMB Control No. | 3060-0819 |
| | | | | | | |
| Page 1 of 3 | | | | | July 2013 | |
| 010: Study Are | a Code | 429021 | | | | |
| 015> Study Are | A COLONIA DE LA COLONIA DE | Easy Telephone 5 | ervices Company | | | |
| 020: Program | WALKEL . | 2014 | | | | |
| services and the | lame - Person USAC should contact regarding this da | | Joseph Fernandez | | | |
| 2003 B | elephone Number - Number of person identified in | W 10 55783 | 352-233-2717 | | | |
| | mail Address - Email Address of person identified in | | | ce@easytelephoneservices.com | | |
| | | | | | | |
| Filed as re | eviewed single company | H | | Filed as audited single company | H | |
| | viewed consolidated company | H | | Filed as audited consolidated company | H | |
| Filed as si | ubsidiary of reviewed consolidated company | | | Filed as subsidairy of audited consolidated company | | |
| | | | CERTIFIC | | | |
| We hereby cert | ify that the entries in this report are in accordance of | with the accounts and o | other records of the sy | stem and reflect the status of the system to the best of our kno | wledge and belief. | |
| - | | | | | | |
| | Signature | | Date | ner curer | | |
| | | BALANCE PRIOR | PART A. BALA BALANCE END OF | NCE SHEET | BALANCE PRIOR | BALANCE END OF |
| | ASSETS | YEAR | PERIOD | LIABILTIES AND STOCKHOLDERS' EQUITY | YEAR | PERIOD |
| CURRENT ASS | ETS | | | CURRENT LIABILITIES | | |
| L. Cash and | Equivalents | | | 25. Accounts Payable | | |
| 2. Cash-RUS | Construction Fund | | | 26. Notes Payable | | |
| 3. Affiliates: | | | | 27. Advance Billings and Payments | | |
| a. Telecon | m, Accounts Receivable | | | 28. Customer Deposits | | |
| b. Other | Accounts Receivable | | | 29. Current Mat. L/T Debt | | |
| c. Notes f | Receivable | | | 30. Current Mat. L/T Debt-Rur. Dev. | | |
| Non-Affili | ates: | | | 31. Current MatCapital Leases | | |
| a. Teleco | m, Accounts Receivable | | | 32. Income Taxes Accrued | | |
| b. Other | Accounts Receivable | | | 33. Other Taxes Accrued | | |
| c. Notes i | Receivable | | | 34. Other Current Liabilities | | |
| 5. Interest a | nd Dividends Receivable | | | 35. Total Current Liabilities (25 thru 34) | | |
| 5. Material- | Regulated | | | LONG-TERM DEBT | | |
| 7. Material- | Nonregulated | | | 36. Funded Debt-RUS Notes | | |
| Prepayme | ents | | | 37. Funded Debt-RTB Notes | | |
| Other Cu | rrent Assets | | | 38. Funded Debt-FFB Notes | | |
|). Total Cur | rent Assets (1 Thru 9) | | | 39. Funded Debt-Other | | |
| | | | | 40. Funded Debt-Rural Develop. Loan | | |
| NONCURRENT | T ASSETS | | | 41. Premium (Discount) on L/T Debt | | |
| L. Investme | nt in Affiliated Companies | | HEEFE HEEFE | 42. Reacquired Debt | | |
| | evelopment | | | 43. Obligations Under Capital Lease | | |
| | al Development | | annananananananananananananananananana | 44. Adv. From Affiliated Companies | - | |
| 2. Other Inv | estments | | | 45. Other Long-Term Debt | | |
| LINE CONTROL OF THE PARTY OF TH | evelopment | - | | 46. Total Long-Term Debt (36 thru 45) | and the same of th | annaman a |
| | al Development | | | OTHER LIAB. & DEF. CREDITS | | GHHHHHH) |
| | ated Investments | _ | - | 47. Other Long-Term Liabilities | - | |
| | ncurrent Assets | - | | 48. Other Deferred Credits | - | |
| 5. Deferred | | | | 49. Other Jurisdictional Differences | | |
| of Thomas Process | onal Differences | | | 50. Total Other Liabilities and Deferred Credits (47 thru 49) | munnm | annunun. |
| 7. Total Nor | ncurrent Assets (11 thru 16) | ammuna | анинини | EQUITY | annannin | |
| DI ANT | TOTAL AND TOURSETANT | | | 51. Cap. Stock Outstanding & Subscribed | - | - |
| | ERTY, AND EQUIPMENT | annannin in | | 52. Additional Paid-in-Capital | | |
| | Plant-in-Service | | | 53. Treasury Stock | | |
| a constant | Held for Future Use | - | | 54. Membership and Cap. Certificates | | |
| | der Construction | | | 55. Other Capital | | |
| 0.00 | , Nonop. Plant & Goodwill | + | | 56. Patronage Capital Credits | - | |
| w. manageric pa | mulated Depreciation | | | 57. Retained Earnings or Margins | | |
| s. Net Plant | (18 thru 21 less 22) | | mmunum | 58. Total Equity (51 thru 57) | dillillillillillillillillillillillillill | тинит |
| ****** | | 1 | anning the | | anning the | annun min |

| (3005b) Operating Repo | rt for Private | ly-Held Rate | of Return Ca | rriers | |
|------------------------|----------------|--------------|--------------|--------|--|
| Income Statement - Dat | a Collection I | Form | | | |
| | | | | | |
| Page 2 of 3 | | | | | |

FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013

| <010> Study Area Code | 42902 | 21 |
|-------------------------------------------------------------------------------------|-----------------|-------------------------------------------------|
| <015> Study Area Name Easy Telephone | | e Services Company |
| <020> Program Year | 201 | 4 |
| <030> Contact Name - Person USAC should contact rega | rding this data | Joseph Fernandez |
| <035> Contact Telephone Number - Number of person identified in data line <030> | | 352-233-2717 |
| <039> Contact Email Address - Email Address of person identified in data line <030> | | jfernandez.compliance@easytelephoneservices.com |

| _ | PART B. STATEMENTS OF INCOME AND RETAINED EARINGS OR MARGINS | | |
|-----|------------------------------------------------------------------------------|------------|-----------|
| | ITEM | PRIOR YEAR | THIS YEAR |
| 1. | Local Network Services Revenues | | |
| 2. | Network Access Services Revenues | | |
| 3. | Long Distance Network Services Revenues | | |
| 4. | Carrier Billing and Collection Revenues | | |
| 5. | Miscellaneous Revenues | | |
| 6. | Uncollectible Revenues | | |
| 7. | Net Operating Revenues (1 thru 5 less 6) | | |
| 8. | Plant Specific Operations Expense | | |
| 9. | Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) | | |
| 0. | Depreciation Expense | | |
| 1. | Amortization Expense | | |
| 2. | Customer Operations Expense | | |
| 3. | Corporate Operations Expense | | |
| 4. | Total Operating Expenses (8 thru 13) | | |
| 5. | Operating Income or Margins (7 less 14) | | |
| 6. | Other Operating Income and Expenses | | |
| 7, | State and Local Taxes | | |
| 8. | Federal Income Taxes | | |
| 9. | Other Taxes | | |
| 0. | Total Operating Taxes (17+18+19) | | |
| 1. | Net Operating Income or Margins (15+16-20) | | |
| 2. | Interest on Funded Debt | | |
| 3. | Interest Expense - Capital Leases | | |
| 4. | Other Interest Expense | | |
| 5. | Allowance for Funds Used During Construction | | |
| 6. | Total Fixed Charges (22+23+24-25) | | |
| 7. | Nonoperating Net Income | | |
| 8. | Extraordinary Items | | |
| 9. | Jurisdictional Differences | | |
| 0. | Nonregulated Net Income | | |
| 1. | Total Net income or margins (21+27+28+29+30-26) | | |
| 2. | Total Taxes Based on Income | | |
| 3. | Retained Earnings or Margins Beginning-of-Year | | |
| 4. | Miscellaneous Credits Year-to-Date | | |
| 5. | Dividends Declared (Common) | | |
| 6. | Dividends Declared (Preferred) | | |
| 7. | Other Debits Year-to-Date | | |
| 8. | Transfers to Patronage Capital | | |
| 9. | Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)] | | |
| 0. | Patronage Capital Beginning-of-Year | | |
| 1. | Transfers to Patronage Capital | | |
| 2. | Patronage Capital Credits Retired | | |
| 3. | Patronage Capital End-of-Year (40+41-42) | | |
| 4. | Annual Debt Service Payments | | |
| 5. | Cash Ratio [(14+20-10-11)/7] | | |
| 6. | Operating Accrual Ratio [(14+20+26)/7] | | |
| 17. | TIER [(31+26)/26] | | |
| 8. | DSCR [(31+26+10+11)/44] | | |
| | | | |

| (3005c) Operating Report for Privately-Held Rate of Return Carriers | FCC Form 481 |
|---------------------------------------------------------------------|---------------------------|
| Cash Flow - Data Collection Form | OMB Control No. 3060-0986 |
| | OMB Control No. 3060-0819 |
| Page 3 of 3 | July 2013 |

| <010> Study Area Code | 429021 | |
|-------------------------------------------------------------------------------------|----------------|-------------------------------------------------|
| <015> Study Area Name | Easy Telephone | e Services Company |
| <020> Program Year | 201 | 14 |
| <030> Contact Name - Person USAC should contact regardi | ng this data | Joseph Fernandez |
| <035> Contact Telephone Number - Number of person identified in data line <030> | | 352-233-2717 |
| <039> Contact Email Address - Email Address of person identified in data line <030> | | jfernandez.compliance@easytelephoneservices.com |

| | PART C. STATEMENTS OF CASH FLOWS | |
|-----|------------------------------------------------------------------------------------------------------------|--|
| 1. | Beginning Cash (Cash and Equivalents plus RUS Construction Fund) | |
| | CASH FLOWS FROM OPERATING ACTIVITIES | |
| 2. | Net Income | |
| | Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities | |
| 3. | Add: Depreciation | |
| 4. | Add: Amortization | |
| 5. | Other (Explain) | |
| | Changes in Operating Assets and Liabilities | |
| 6. | Decrease/(Increase) in Accounts Receivable | |
| 7. | Decrease/(Increase) in Materials and Inventory | |
| 8. | Decrease/(Increase) in Prepayments and Deferred Charges | |
| 9. | Decrease/(Increase) in Other Current Assets | |
| 10. | Increase/(Decrease) in Accounts Payable | |
| 11. | Increase/(Decrease) in Advance Billings & Payments | |
| 12. | Increase/(Decrease) in Other Current Liabilities | |
| 13. | Net Cash Provided/(Used) by Operations | |
| | CASH FLOWS FROM FINANCING ACTIVITIES | |
| 14. | Decrease/(Increase) in Notes Receivable | |
| 15. | Increase/(Decrease) in Notes Payable | |
| 16. | Increase/(Decrease) in Customer Deposits | |
| 17. | Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) | |
| 18. | Increase/(Decrease) in Other Liabilities & Deferred Credits | |
| 19. | Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital | |
| 20. | Less: Payment of Dividends | |
| 21. | Less: Patronage Capital Credits Retired | |
| 22. | Other (Explain) | |
| 23. | Net Cash Provided/(Used) by Financing Activities | |
| | CASH FLOWS FROM INVESTING ACTIVITIES | |
| 24. | Net Capital Expenditures (Property, Plant & Equipment) | |
| 25. | Other Long-Term Investments | |
| 26. | Other Noncurrent Assets & Jurisdictional Differences | |
| 27. | Other (Explain) | |
| 28. | Net Cash Provided/(Used) by Investing Activities | |
| 29. | Net Increase/(Decrease) in Cash | |
| 30. | Ending Cash | |